

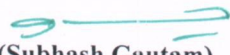
**OFFICE OF THE MUNICIPAL COUNCIL SHRI NAINA DEVI JI DISTRICT
BILASPUR (HP)**

No. : MCND/2018-19 - 891-892

Dated:- 30 August, 2019

NOTIFICATION

In order to comply with the condition No. 13(iii) of the 14th Finance Commission guidelines for Municipalities, I Subhash Gautam, Executive Officer Municipal Council Shri Naina Devi Ji district Bilaspur (HP) notify Service Level Benchmarks for four sectors i.e. water supply, sewerage, storm water drainage and solid waste management for the year 2019-20 which are proposed to be achieved by this Municipal Council before 31.03.2020.



(Subhash Gautam)
Executive Officer
Municipal Council,
Shri Naina Devi Ji

Endst. No: -As above-

Dated:

Copy to :

1. The Director, Urban Development, Palika Bhawan, Talland Himachal Pradesh Shimla-02 for information please.
2. I.T Academics Pvt. Ltd. Shimla, Himachal Pradesh for publication website of this ULB.


(Subhash Gautam)
Executive Officer,
Municipal Council,
Shri Naina Devi Ji,

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB Shri Naina Devi Ji	State Himachal Pradesh	Name of the Sh. Subhash Gautam	Postal address with Executive Officer, Municipal Council Sri Nainadeviiji	Phone & Fax nos. 01978288025	Email id. mchnainadeviiji@gmail.com
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Water Supply Indicators	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Efficiency in redressal of customer complaints	Quality of water supplied	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	Current	Current	Current	Current	Current	Current	Current	Current	Current
	Targets	Targets	Targets	Targets	Targets	Targets	Targets	Targets	Targets
	(2018-19)	(2019-20)	(2018-19)	(2018-19)	(2019-20)	(2018-19)	(2019-20)	(2018-19)	(2019-20)
	99	100	191	135	0	0	35	30	3
	100	100	100	100	100	100	100	100	100

Sewage Management (Sewerage and Drainage)


Sewage Management Indicators	Coverage of toilets	Coverage of sewerage network services	Collection efficiency of the sewerage network	Adequacy of sewerage treatment capacity	Extent of reuse and recycling of treated sewage	Quality of sewerage treatment	Efficiency in redressal of customer complaints	Extent of cost recovery in sewerage management	Efficiency in collection of sewerage charges
Benchmarks	Current	Current	Current	Current	Current	Current	Current	Current	Current
	Targets	Targets	Targets	Targets	Targets	Targets	Targets	Targets	Targets
	(2018-19)	(2019-20)	(2018-19)	(2018-19)	(2019-20)	(2018-19)	(2019-20)	(2018-19)	(2019-20)
	100	100	84	90	95	98	160	150	20
	100	100	100	100	100	100	100	100	100

Solid Waste Management Indicators

Solid Waste Management Indicators	Household level coverage of solid waste management	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges	Efficiency in redressal of customer complaints
Benchmarks	Current	Current	Current	Current	Current	Current	Current	Current
	Targets	Targets	Targets	Targets	Targets	Targets	Targets	Targets
	(2018-19)	(2019-20)	(2018-19)	(2018-19)	(2019-20)	(2018-19)	(2019-20)	(2018-19)
	100	100	100	100	100	93	95	100
	100	100	100	100	100	100	100	100

Storm Water Drainage Indicators

Storm Water Drainage Indicators	Coverage of storm water drainage	Incidence of water logging/flooding
Benchmarks	Current	Current
	Targets	Targets
	(2018-19)	(2019-20)
	25	30
	100	0


Executive Officer,
Municipal Council,
Shri Naina Devi J.
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